



Franklin County Department of Job and Family Services (FCJDFS)

Prevention, Retention, and Contingency (PRC)

Rental Assistance for Families



How can PRC help?

PRC is a one-time cash benefit for families in an emergency situation. It can help with expenses like late rent, security deposits, late utility payments, some transportation costs to get to work, and more.



Who is Eligible?

Families with a minor child or pregnant person in the household. Normally, a household can only get PRC once in a 12-month period.

If you are behind on rent, or want to move, PRC can help you catch up on rent or help pay your security deposit.



How to apply

1. **Visit your local Job and Family Services' Opportunity Center** or call 1-844-640-6446.
2. **Find an application online** at [https://jfs.franklincountyohio.gov/how-to-apply-for-emergency-assistance-\(prc\)](https://jfs.franklincountyohio.gov/how-to-apply-for-emergency-assistance-(prc)) and e-mail it to FRANKLIN-CDJFS-Verifications@jfs.ohio.gov.



For rent and security deposits, you need these documents:

- Proof of Income
- Proof of citizenship, social security numbers, and identification
- Current lease agreement
- A copy of your subsidized rent agreement (like section 8)
- For rent only: Something from your landlord that shows how much you owe them (like an updated ledger).

For both programs, JFS will also send you a form to get signed by your landlord.



Extra money is available to pay back rent if your family has been hurt by the COVID-19 pandemic. Be sure to check this box on your application if it applies.

If you are denied, or did not get a decision in 30 days, you can ask Legal Aid for help



FRANKLIN & MADISON

Call (614) 241-2001 or Toll Free 1-888-246-4420
1108 City Park Avenue, Columbus, OH 43206
Office Hours: 8:30am-5:00pm Monday-Friday

DELAWARE, MARION, MORROW, & UNION

Call (740) 383-2161 or Toll Free 1-888-301-2411
150 Oak Street, Marion, OH 43302
Office Hours: 9:00am-5:00pm Monday-Friday

This information is provided by LASC based on current laws and ordinances, which are always subject to change, and is not legal advice. If you have questions, see below for information on how to contact LASC:

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